



# CleanView™ BAGLESS

## USER'S GUIDE

### 3590 SERIES-220/240V

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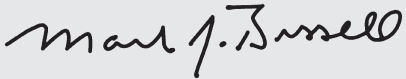
Thanks for buying a BISSELL CleanView™

We're glad you purchased a BISSELL CleanView Vacuum. Everything we know about floor care went into the design and construction of this powerful, high-tech home vacuuming system.

Your BISSELL CleanView is well made, and we back it with a limited comprehensive two-year warranty. We also stand behind it with a knowledgeable, dedicated Consumer Services department, so, should you ever have a problem, you'll receive fast, considerate assistance.

My great-grandfather invented the floor sweeper in 1876. Today, BISSELL is a global leader in the design, manufacture, and service of high quality homecare products like your BISSELL CleanView.

Thanks again, from all of us at BISSELL.



Mark J. Bissell  
President and Chief Executive Officer

## IMPORTANT SAFETY INSTRUCTIONS

**When using an electrical appliance, basic precautions should be observed, including the following:**

### **READ ALL INSTRUCTIONS BEFORE USING YOUR UPRIGHT VACUUM.**

Always connect to a properly Earthed Outlet. Unplug from outlet when not in use and before conducting maintenance or troubleshooting.

**⚠ WARNING:** To reduce the risk of fire, electric shock, or injury:

- Use indoors only.
- Do not leave machine when it is plugged in.
- Do not service machine when it is plugged in.
- Do not use with damaged cord or plug.
- Do not use machine if it has been dropped, damaged or dropped into water.
- Do not handle unit with wet hands.
- Do not pull or carry by cord, use cord as a handle, close door on cord, pull cord around sharp corners or edges, run appliance over cord, or expose cord to heated surfaces.
- Do not carry the appliance while in use.
- Do not unplug by pulling on cord. Unplug by grasping plug.
- Do not handle plug or appliance with wet hands.
- Do not put any object into appliance openings, use with blocked opening, or restrict air flow.
- Do not expose hair, loose clothing, fingers or body parts to openings or moving parts.
- Do not pick up hot or burning objects.
- Do not pick up flammable or combustible materials (lighter fluid, petrol, kerosene, etc.) or use in the presence of explosive liquids or vapour.
- Do not use appliance in an enclosed space filled with vapours given off by oil base paint, paint thinner, some moth proofing substances, flammable dust, or other explosive or toxic vapours.
- Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, petrol, etc.).
- Do not modify the Earthed plug.
- Do not allow to be used as a toy.
- Do not use for any purpose other than described in this User's Guide.
- Use only manufacturer's recommended attachments.

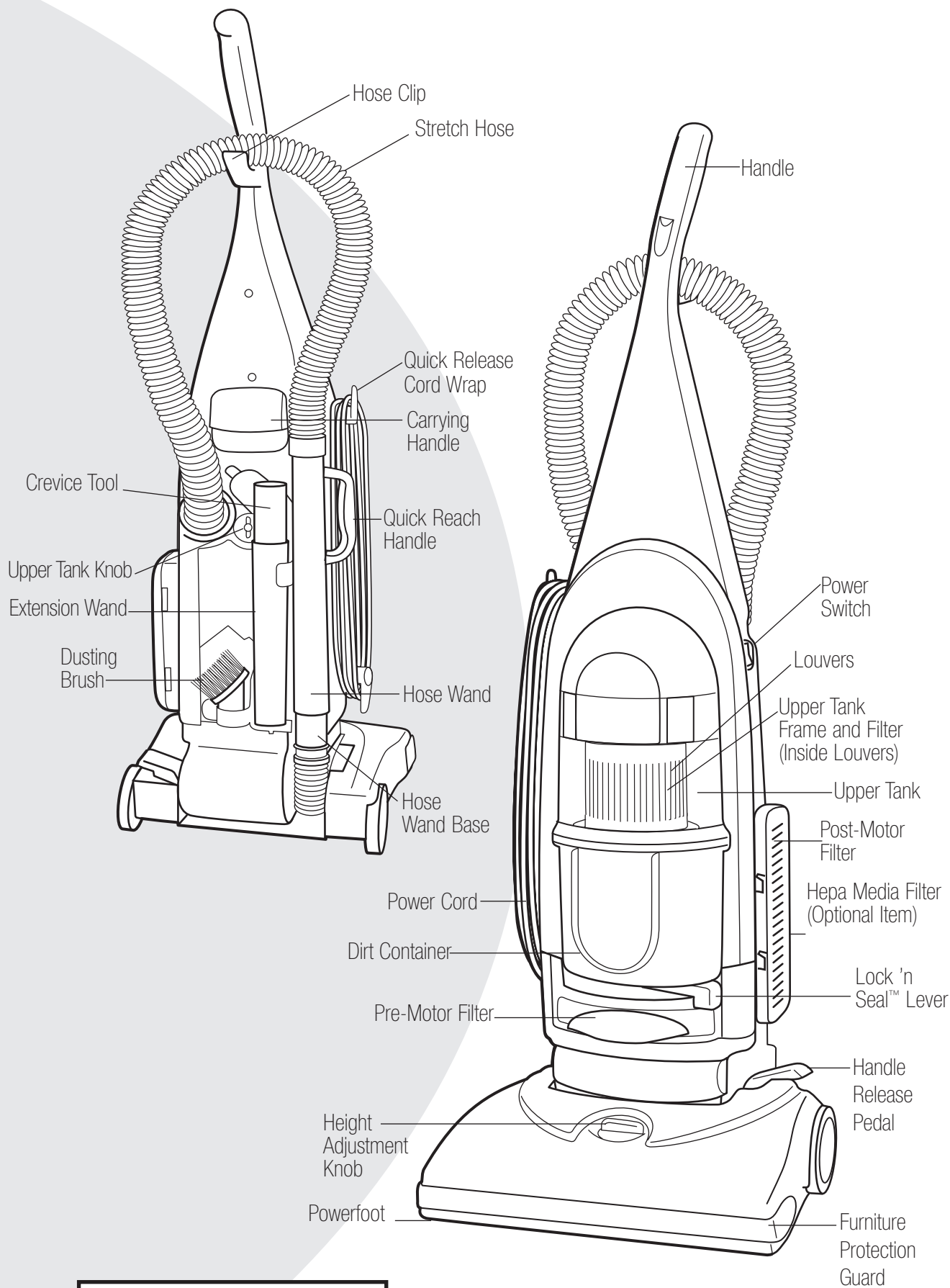
- Keep openings free of dust, lint, hair, etc.
- Keep appliance on a level surface.
- Turn off all controls before unplugging.
- Unplug by grasping the plug, not the cord.
- Be extra careful when cleaning stairs.
- Pay close attention when working around children.

**SAVE THESE INSTRUCTIONS.**  
THIS MODEL IS FOR HOUSEHOLD USE ONLY.

**⚠ WARNING:** This appliance must be Earthed.

**IMPORTANT** FOR OPERATION ON  
A 220/240 VOLT A.C. 50/60 Hz POWER  
SUPPLY ONLY.

If your appliance is fitted with a nonrewireable BS 1363 plug it must not be used unless a 13 amp (ASTA approved to BS 1362) fuse is fitted in the carrier contained in the plug. (Spares may be obtained from your BISSELL supplier). If for any reason the plug is cut off, it must be disposed of, as it is an electric shock hazard should it be inserted into a 13 amp socket.



**CAUTION:**  
Do not plug in your vacuum cleaner until you are familiar with all instructions and operating procedures.

## How To Use This Guide

This User's Guide has been designed to help you get the most satisfaction from your BISSELL CleanView. You'll find assembly and operating instructions, safety precautions, as well as maintenance and troubleshooting instructions. Please read this User's Guide thoroughly before assembling your vacuum cleaner.

Pay particular attention to the product diagram, assembly instructions, and part names. Locate and organize all parts before assembly. Familiarize yourself with the parts and where they fit. Following this User's Guide will greatly enhance your ability to get the most performance from your BISSELL CleanView for many years.

**WARNING:**  
Plastic film can be dangerous.  
To avoid danger of suffocation,  
keep away from babies  
and children.

## How To Put It Together

The only tool you'll need to assemble your vacuum cleaner is a Phillips head screwdriver.

### Attach Handle To Vacuum

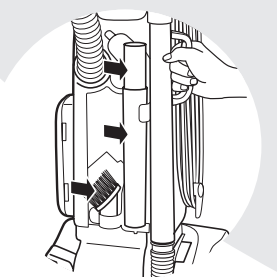
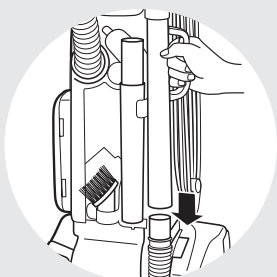
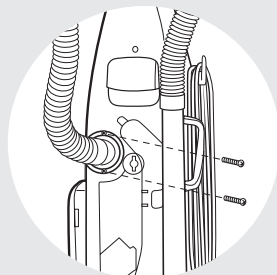
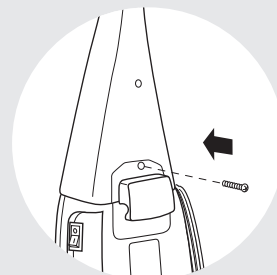
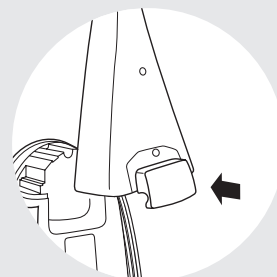
1. Locate the vacuum Handle and remove the screw packet taped to the base of the Handle.
2. Stand the vacuum upright and slide the base of the Handle firmly into the grooves at the top of the vacuum body.
3. Check to be sure the Handle is fitted to the vacuum body. If there is a gap in front, continue to push firmly until the Handle is flush.
4. Insert one screw provided from the screw packet into the existing hole. Tighten securely with a Phillips head screwdriver.

### Attach Vacuum Hose and Tools

1. Position the Hose Assembly on the back of the vacuum as shown.
2. Attach the Hose with the remaining two screws from the packet. Tighten securely with a Phillips head screwdriver.
3. Grasping the Quick Reach Handle, slide the end of the Hose Wand onto the Hose Wand Base. Snap the Hose into the Hose Clip.

**NOTE: The Powerfoot will not operate effectively unless the Hose Wand is firmly attached.**

4. Slide the Extension Wand and the Crevice Tool together into the storage clip as shown.
5. Slide the Dusting Brush Tool into the storage clip as shown.



## How To Use Your BISSELL CleanView

### Handle Positions

Press the Handle Release Pedal with your foot to place your CleanView into one of three cleaning positions.

1. Upright- For storage and above floor cleaning with tools.
2. Normal Cleaning- Press Handle Release Pedal once. Use for most household floor cleaning tasks.
3. Low Cleaning- With the vacuum in normal cleaning position, press Handle Release Pedal again. Use for reaching under low furniture such as tables, chairs or beds.

### Power Height Adjustment

The Powerfoot/Rotating Floor Brush on your BISSELL CleanView can be adjusted to clean several floor surfaces.

**NOTE: For optimal cleaning performance, adjust to the lowest practical setting. If your cleaner is difficult to push, adjust to the next higher setting.**

1. Place Handle in Upright Position.
2. Turn Height Adjustment knob to desired setting.
  - Lowest Setting** - For bare floors.
  - Medium Settings** - For short and medium pile carpets.
  - Highest Setting** - For plush pile carpet.
3. Place the Handle into the Normal Cleaning Position and the Powerfoot will adjust to the setting chosen.

**NOTE: You may also adjust the setting while in the Normal Cleaning Position.**

### Transporting Cleaner

1. To move your cleaner from room to room, put the Handle in the upright position, tilt the cleaner back on its rear wheels and push forward.
2. The cleaner can also be moved by using the Carrying Handle.

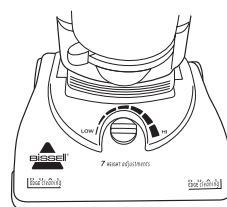
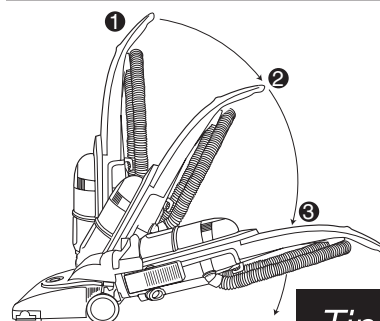
### NOTICE:

The Floor Brush will continue to rotate while you use your vacuum for above floor cleaning. To prevent carpet damage, do not lean on the vacuum or let the Powerfoot tilt forward.



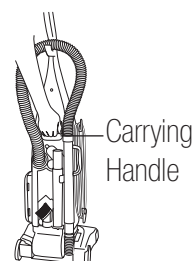
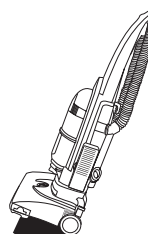
### CAUTION:

Before using your vacuum, make sure that the Dirt Container and Upper Tank are in locked position and that both filters (Pre-Motor and Post-Motor) are in place. Do not operate your vacuum without these filters.



### Tip:

Before cleaning under low furniture, check area first for objects that might harm the unit or block the Vacuum Hose.



### Tip:

Your BISSELL CleanView features a Quick-Release Cord Wrap. To remove the Power Cord quickly and easily, rotate the Upper Cord Wrap towards floor, and slip Power Cord from Upper and Lower Cord Wraps.



## Special On-Board Tools

Your BISSELL CleanView is not only a powerful carpet and rug vacuum cleaner, it's also a versatile above floor vacuum cleaner when you select one of the special tools.

1. Raise Handle to Upright Position.
2. Grasp the Quick Reach Handle and lift Hose Wand to separate from suction intake opening.
3. Attach tools by firmly pushing onto Vacuum Hose or Extension Wand.

### Dusting Brush Tool:

Use to dust furniture, blinds, books, lamps, shelves, draperies, cushions.

### Crevice Tool:

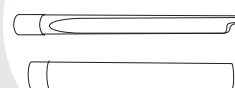
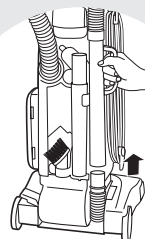
Use in tight narrow spaces.

### Extension Wand:

Use with desired attachment for a longer reach.

## NOTICE:

The Floor Brush will continue to rotate while you use your vacuum for above floor cleaning. To prevent carpet damage, do not lean on the vacuum or let the Powerfoot tilt forward.



### Tip:

Hair, string and small objects can block the Vacuum Hose or Tools. Check them occasionally for obstructions.

## Power Cord Storage

When you are done using your BISSELL CleanView, return it to the Upright position and store the Power Cord.

1. Turn vacuum cleaner off.
2. Unplug Power Cord by grasping the plug (NOT the cord) and disconnect from outlet.
3. Loop Power Cord around Cord Wraps on side of vacuum cleaner.
4. Clip molded plug to Power Cord to secure.



## CAUTION:

The Rotating Floor Brush continues to rotate while tools are in use. To reduce the risk of injury from moving parts, always move the cleaner with the Carrying Handle at the back of the cleaner. Always place vacuum cleaner on floor with Handle in Upright position when using tools. Never place your fingers under the cleaner when it is running. Never place Powerfoot on furniture or uneven surfaces. Do not place vacuum cleaner close enough to objects to pull them into rotating brush.

## How to Maintain Your BISSELL CleanView

To maintain maximum cleaning performance, the following maintenance steps must be performed:

1. Empty the Dirt Container when the dirt reaches the "Full" line on the side.
2. Check the Upper Tank and Pre-Motor Filters monthly and clean or replace as needed.
3. Clean or replace the Post-Motor Filter every three months.

**Note:** More frequent filter cleaning may be necessary if you are vacuuming new carpet, fine dust, or have allergy concerns. Follow the instructions on the following pages to perform these simple maintenance steps.

## NOTICE:

While vacuuming, certain carpets and low humidity conditions may generate small static discharges. The discharges are entirely harmless and are not associated in any way with the main power supply.



## WARNING:

To reduce the risk of electric shock, turn Power Switch OFF and disconnect plug from electrical outlet before performing maintenance or troubleshooting checks.

## Empty Dirt Container

The Dirt Container needs to be emptied when the dirt reaches the "Full" line on the side of the Container. Unplug cleaner from electrical outlet.

1.

2.

Slide the Lock 'n Seal Lever to the "Unlock" position.

3.

Grasp handle and pull the Dirt Container straight out to remove from vacuum.

4.

Empty dirt into garbage container.

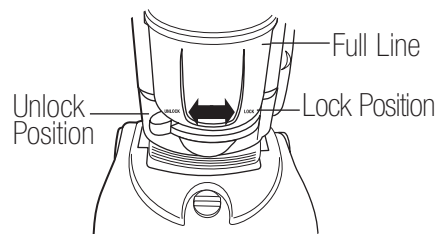
5.

Put the Dirt Container back in the vacuum and slide the lever to the "Lock" position.

**Note: The Dirt Container may be washed in warm water with a mild detergent. Make sure it is completely dry before using again.**

### Tip:

For maximum cleaning performance, check and clean or replace all filters as suggested.



## Cleaning The Upper Tank & Filter

Use only BISSELL Replacement Filters in your BISSELL Cleanview.  
Upper Tank Filter 203-1085

1.

Unplug the cleaner from electrical outlet.

2.

The Upper Tank Filter can be reached by removing the Dirt Container, reaching underneath the Upper Tank and turning the rim of the Filter Frame to unlock. Pull straight down to remove. Brush the dirt off the Louvers and Upper Tank Filter.

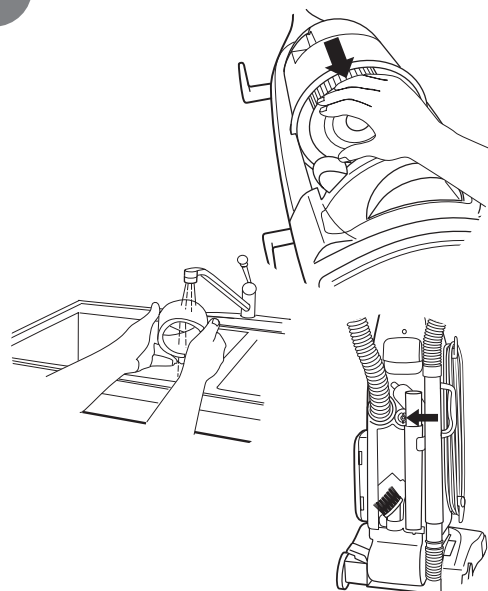
3.

The foam Upper Tank Filter may be removed and hand washed in cold water with mild detergent. Rinse well then air dry thoroughly before replacing.

4.

The Upper Tank and Louvers may also be wiped clean with a damp cloth.

**Note: For easier access, the entire Upper Tank may be removed by turning the knob on the back of the cleaner to unlock and pulling the entire tank straight out.**



## Cleaning The Pre-Motor and Post-Motor Filters

Use only BISSELL Replacement Filters in your BISSELL CleanView.  
Pre-Motor Filter 203-1073  
Post-Motor Filter 203-1009  
HEPA Media Post-Motor Filter 32076 (Optional Item)

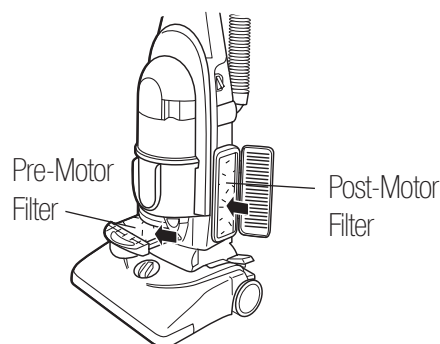
1.

Unplug the cleaner from electrical outlet.

2.

The Pre-Motor Filter protects the motor from dirt particles. It is located in the slide out tray underneath the Dirt Container. If the filter becomes dirty, pull out the tray, lift out the filter and clean.

**WARNING:**  
Do Not operate cleaner with damp or wet filters or without all filters in place.



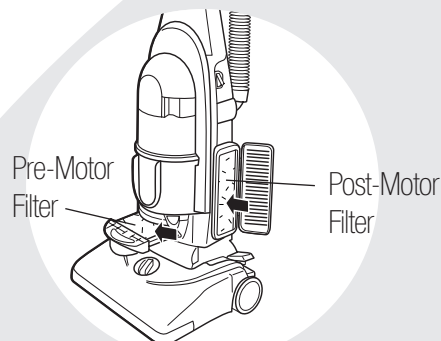


## Cleaning The Pre-Motor and Post-Motor Filters Continued

3. The Post-Motor Filter assists in the filtration process to return clean air to the room. It is located behind the door on the side of the cleaner. If the filter becomes dirty, open the door, remove the filter and clean.

**Note: A white, pleated HEPA Media Filter is offered as an optional item. This filter is not washable and must be replaced.**

4. The standard filters may be hand washed in cold water with mild detergent. Rinse well and air dry thoroughly before replacing.

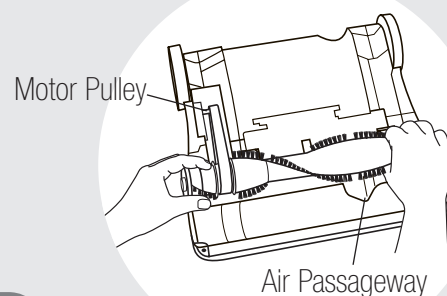
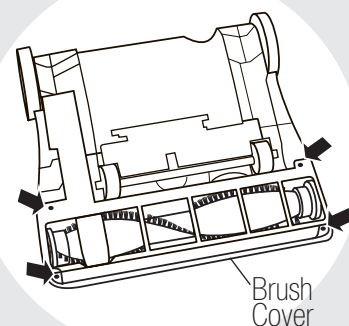


## Check Rotating Floor Brush and Drive Belt

You should check your vacuum cleaner's Rotating Floor Brush and Drive Belt regularly for wear or damage. You should also clean the brush and brush ends of strings, hair, and carpet fibers. These can wrap around the brush and hamper its ability to effectively clean your carpet. Also remove any debris that has accumulated under the brush cover.

**⚠ WARNING:**  
To reduce the risk of injury from moving parts, turn off vacuum cleaner and disconnect Power Plug from electrical outlet.

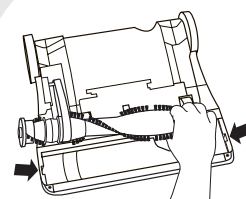
1. Unplug cleaner from electrical outlet.
2. Place handle in Low position and turn vacuum cleaner over so bottom side is up.
3. Remove the four screws as shown with a Phillips head screwdriver. Lift the Brush Cover off.
4. Grasp Rotating Floor Brush at both ends and lift.
5. Clean strings, hair and other debris from Rotating Floor Brush, paying particular attention to brush ends.
6. Clean strings, hair and other debris from Motor Pulley and Drive Belt areas.
7. Check Drive Belt carefully for wear, cuts or stressed areas.
8. Check Air Passageway for obstructions. Remove debris from this area.



## Replace Drive Belt

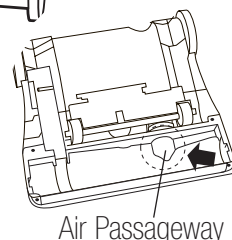
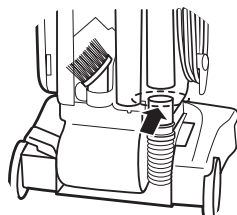
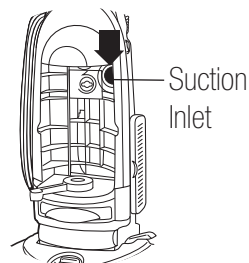
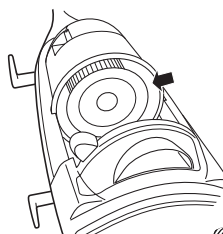
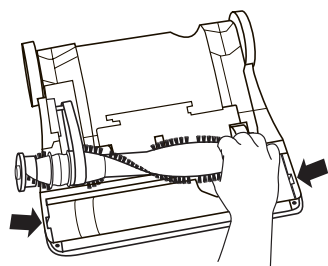
Use only BISSELL Style 7 Replacement Belts (#32074) in your BISSELL CleanView.

1. Unplug cleaner from electrical outlet.
2. With Rotating Floor Brush removed from vacuum cleaner (Steps 1-4 of Check Rotating Floor Brush and Drive Belt), grasp old Drive Belt and remove from Motor Pulley. Discard old Drive Belt.



## Replace Drive Belt Continued

3. Place new Drive Belt over Motor Pulley and stretch other end over Rotating Floor Brush in the space between the bristles.
4. Place ends of Rotating Floor Brush down into slots on sides as shown.
5. Turn Rotating Floor Brush by hand several times in the direction of Motor Pulley. If properly installed, Drive Belt will center itself on Rotating Brush crown.
6. Reposition Brush Cover and screws. Tighten screws securely.



## Clearing Clogs

Low suction or poor pickup may be due to a clog in the vacuum cleaner. If you notice a change in the sound of the motor or a reduction in the spinning action, check for clogs.

1. Unplug cleaner from electrical outlet.
2. Empty Dirt Container.
3. Check Upper Tank for build up or clogs.
4. Remove the Upper Tank and check the suction inlet for a clog.
5. Grasp the Quick Reach Handle and lift Hose Wand to separate from the suction opening. Check for a clog in the Base, the Wand or the Hose.
6. Remove the screw attaching the Hose Wand Base to the vacuum. Straighten the Hose Wand Base and unclog with long, narrow object.
7. If the clog persists, follow the instructions for Checking the Rotating Floor Brush on page 9 and inspect the Air Passageway for obstructions.

## Troubleshooting

### Vacuum cleaner won't run.

#### Possible Causes

- 1 Power cord not firmly plugged in
- 2 Blown fuse or breaker

#### Remedies

- 1 Check electrical plug
- 2 Check/replace fuse - Reset breaker

### Vacuum cleaner won't pick up dirt.

#### Possible Causes

- 1 Incorrect Height Adjustment
- 2 Hose not attached to suction opening
- 3 Crack or hole in Hose

#### Remedies

- 1 Adjust Powerfoot to correct height setting
- 2 Grasp Quick Reach Handle and firmly push Hose Wand onto the suction opening
- 3 Check Hose and replace if needed

**⚠ WARNING:**  
To reduce the risk of injury from moving parts and/ or electrical shock, turn Power Switch OFF and disconnect plug from electrical outlet before performing troubleshooting checks.

## Troubleshooting Continued

### Vacuum cleaner won't pick up dirt continued.

#### Possible Causes

- ④ Broken or worn Drive Belt
- ⑤ Rotating Floor Brush bristles worn
- ⑥ Rotating Floor Brush jammed
- ⑦ Clog in vacuum
- ⑧ Dirt Container full
- ⑨ Dirt Container or Upper Tank not installed properly
- ⑩ Filters are dirty

#### Remedies

- ④ Replace Drive Belt, see pg. 9
- ⑤ Replace brush
- ⑥ Remove brush and clean debris from brush ends
- ⑦ Follow instructions on pg. 10 for clearing clogs
- ⑧ Empty Dirt Container
- ⑨ Position correctly and lock in place
- ⑩ Check and clean Upper Tank, Pre-Motor and Post-Motor Filters

### Tools won't pick up dirt.

#### Possible Cause

- ① Crack or hole in Hose
- ② Clog in vacuum
- ③ Dirt Container full
- ④ Dirt Container or Upper Tank not installed properly
- ⑤ Filters are dirty

#### Remedies

- ① Check Hose and replace if needed
- ② Follow instructions on pg. 10 for clearing clogs
- ③ Empty Dirt Container
- ④ Position correctly and lock in place
- ⑤ Check and clean Upper Tank, Pre-Motor and Post-Motor Filters

### Vacuum cleaner is difficult to push.

#### Possible Causes

- ① Incorrect Height Adjustment

#### Remedies

- ① Adjust Powerfoot to correct height setting

### Visible dirt escaping from cleaner.

#### Possible Causes

- ① Dirt Container full
- ② Filters missing or installed incorrectly
- ③ Dirt Container installed incorrectly

#### Remedies

- ① Empty Dirt Container
- ② Check Upper Tank, Pre-Motor and Post-Motor Filters for correct installation
- ③ Pull out and re-insert Dirt Container correctly

If suggested solutions do not correct the problem, call:

BISSELL Consumer Services

### If your BISSELL product should require service:

In the UK call BISSELL Inc. Consumer Services at the number below and we will give you the location of a BISSELL Authorized Service Center in your area. For all other countries contact your local in country distributor for questions, service, or repair. If you have questions about your warranty or need replacement parts please contact the numbers below.

#### For UK inquiries:

Monday - Thursday 9 a.m. — 5 p.m.  
Friday 9 a.m. — 4 p.m.

#### BISSELL Inc. Consumer Services

The Boat Yard  
105 Straight Road  
Old Windsor  
Berkshire, SL4 2SE  
United Kingdom  
Telephone: 0870-225-0109

#### For all other inquiries:

Monday - Friday 8 a.m. — 4 p.m.

#### BISSELL Homecare, Inc.

PO Box 1888  
Grand Rapids, MI 49501 USA  
Telephone: 01-616-453-4451  
Fax: 01-616-453-1383

Or visit the BISSELL website - [www.bissell.com](http://www.bissell.com)

When contacting BISSELL, have model number of unit available.

Please record your Model Number: \_\_\_\_\_

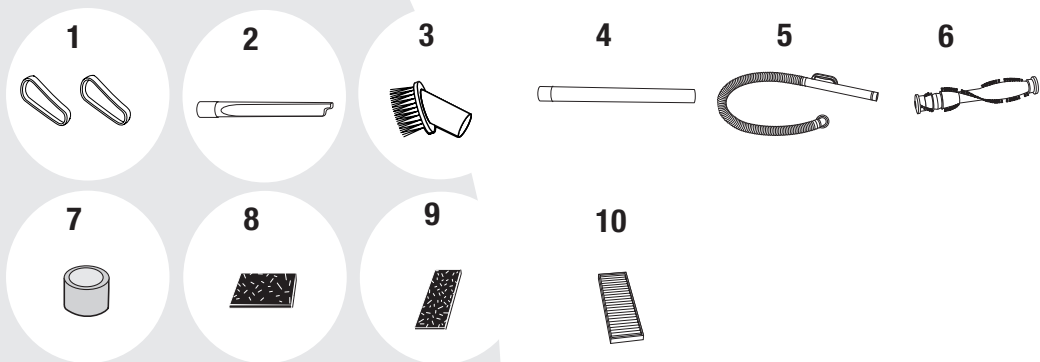
Please record your Purchase Date: \_\_\_\_\_

**NOTE: Please keep your original sales receipt. It provides proof of date of purchase in the event of a warranty claim. See "About Your Warranty" on page 12 for details.**

Please do not return this product to the store.

## Replacement Parts — BISSELL CleanView Series

Item	Part No.	Part Name
1	32074	Style 7 Drive Belt (2-Pack)
2	203-1063	Crevice Tool
3	203-1083	Dusting Brush
4	203-1084	Extension Wand
5	603-1164	Vacuum Hose
6	203-2032	Brush Roll
7	203-1085	Upper Tank Filter
8	203-1073	Pre-Motor Filter
9	203-1009	Post-Motor Filter
10	32076	HEPA Media Post-Motor Filter (Optional Item)



## About Your Warranty

This warranty gives you specific legal rights, and you may also have other rights which may vary from country to country. If you need additional instruction regarding this warranty or have questions regarding what it may cover, please contact BISSELL Inc. Consumer Services by telephone, or regular post as described below, or contact your local in country distributor.

### Limited Two Year Warranty

BISSELL Homecare, Inc., will replace, free of charge, any part which is defective or malfunctioning within two years of purchase date to the original purchaser, provided the product is used for personal, and not commercial or rental, service.

Damages or malfunctions caused by negligence, abuse, or use not in accordance with the User's Guide will not be covered. This warranty does not cover parts of the unit that require replacement under normal use.

#### For UK inquiries:

Monday - Thursday 9 a.m. — 5 p.m.  
Friday 9 a.m. — 4 p.m.

#### BISSELL Inc. Consumer Services

The Boat Yard  
105 Straight Road  
Old Windsor  
Berkshire, SL4 2SE  
United Kingdom  
Telephone: 0870-225-0109

#### For all other inquiries:

Monday - Friday 8 a.m. — 4 p.m.

#### BISSELL Homecare, Inc.

PO Box 1888  
Grand Rapids, MI 49501 USA  
Telephone: 01-616-453-4451  
Fax: 01-616-453-1383



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[www.bissell.com](http://www.bissell.com)